

# HUMAN RESOURCES, PERSONNEL & TRAINING



**Julie Cassidy**  
HR Manager

*Qualifications:*  
Degree in Hospitality Management  
CIPD Qualified

*Role:*  
Responsible for the day to day HR functions for the group

*Pre-GI:*  
Hotel Industry for 18 years, 10 years in Operations and 8 years in HR Management. Recent experience – Inter Continental Hotel, Old Course Hotel, St Andrews, Glasgow Moat House



**Alan Jones**  
Head of Training

*Qualifications:*  
MSc in Food Management  
PGCE in Post Compulsory Education  
BA (Hons) Business

*Role:*  
Designing and delivering a wide range of courses, incl. Intermediate Food Hygiene, Foundation Food Hygiene, Foundation Health & Safety, WSET Foundation & Intermediate, Scottish Certificate For Personal Licence Holders, Sia National Door Supervisors Course. Health & safety advice.

*Pre-GI:*  
Director of Training MacDonald Hotels and Resorts, Aviemore. Head of Hospitality Thomas Telford City Technology College



**Donna McLaren**  
Retail Trainer

*Qualifications:*  
SPLH

*Role:*  
Focusing specifically on service and standards, utilising the Open Doors and Elevator programmes to ensure consistently high service and standards in every unit.

*Pre-GI:*  
Previously worked for 6 years for JD Wetherspoon, running various units as GM, whilst also giving support to new developments and also training assistant managers throughout Scotland.